

ABSTRACT OF THE DISCLOSURE

A method is provided for queuing requests for services through a communication network having a limited amount of resources for processing such requests. The method includes the step of receiving a request  
5 from a remote user for services through the communication network. A connection is established between the remote user and the communication network, if it is determined that a sufficient amount of resources are available to process the request. A signal is then sent to the remote user if sufficient resources are not available to process the request. The remote user is queued  
10 for service once a sufficient resources are available to process the request.